

## Quality Policy

### *Policy Statement*

*Rylex Plastics is a leading plastic fabrication business that supplies, manufactures and installs quality custom products and solutions to the commercial and industrial sectors in the Perth and greater Western Australian regions. Our Management and Staff are committed to quality products and services, which meet and exceed customer expectations and requirements.*

### *Quality Objectives*

*The Management and Staff at Rylex Plastics are committed and will strive to:*

- Provide an exceptionally high-quality level of manufacturing components to our customers*
- Ensure on time and efficient deliveries of products and services to our customers*
- Obtain feedback from our customers, to ensure continual improvement*

*As part of our systems and processes we will:*

- Train, educate and communicate with employee's, contractors and other relevant interested parties in regard to this policy and quality expectations where necessary*
- Define and meet objectives, by documenting and monitoring quality targets*
- Continually improve our Quality Management System*
- Comply to statutory, regulatory and other requirements*
- Apply a Plan, Do Check, Act methodology to our Quality Management System*
- Provide a high level of quality products and services that meet and exceed customer's expectations*
- Apply Risk Based Thinking within our systems, operations and processes*
- Conduct audits of key processes within the business as part of our Continual Improvement Process*
- Ensure our Quality Management System is conformant and certified to ISO 9001:2015*

*Approved by Ryan Melvin*



*Director*

*15<sup>th</sup> July 2024*